

# Notice

## **From The Water Department:**

***Winter is here again and tis the season when water service lines or water meters have been known to freeze and/or break.***

Things the water customer can do to help prevent frozen water service lines and water meters.

1. If you have a meter pit – insulate it thoroughly and if possible install a heat trace tape. Remember to periodically check the heat trace tape to make sure it is working properly.
2. If you live in a trailer – install heat trace tape on the water service line under the trailer. This area is very susceptible to freezing because of the lack of insulation on the trailer skirting. Remember to check the heat trace tape periodically.
3. If your service line has a history of freezing – let one of your sink or bathtub faucets run at a small steady stream overnight when the outside temperature is forecasted to drop well below 0 degrees. Moving water helps prevent freezing.
4. Finally, if you have no water in your home – your service line may be frozen. The homeowner is responsible to maintain their service line to the curb stop valve and this includes preventing it from freezing. Failure to prevent this could end up costing you the homeowner several hundred dollars in plumber or city repair costs. So please try and take the precautions listed above to prevent freezing.

You may call the city water department at 824-2964 if you have any questions.